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DATE: 4 January 2016

CARE SERVICES PORTFOLIO HOLDER BRIEFING

Meeting to be held on Tuesday 12 January 2016

This item will only be debated if a member of the Committee requests a discussion be held, in which case please inform the Clerk 24 hours in advance indicating the aspects of the information item you wish to discuss. In addition, questions on the briefing should also be sent to the Clerk at least 24 hours before the meeting.

QUESTIONS ON THE INFORMATION BRIEFING

The Briefing comprises:

- 1 **PORTFOLIO PLAN MID-YEAR UPDATE 2015/16** (Pages 3 - 36)
- 2 **CONTRACT MONITORING ACTIVITY UPDATE** (Pages 37 - 52)

Members and Co-opted Members have been provided with advanced copies of the Part 1 (Public) briefing via email. The Part 1 (Public) briefing is also available on the Council website at the following link:

<http://cds.bromley.gov.uk/ieListMeetings.aspx?CId=559&Year=0>

Printed copies of the briefing are available upon request by contacting Kerry Nicholls on 020 8313 4602 or by e-mail at kerry.nicholls@bromley.gov.uk.

Copies of the Part 1 (Public) documents referred to above can be obtained from
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London Borough of Bromley

PART 1 - PUBLIC

Briefing for Care Services Policy Development and Scrutiny Committee Tuesday 12 January 2016

PORTFOLIO PLAN MID-YEAR UPDATE 2015/16

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Chief Officer: Assistant Director: Strategic & Business Support Services (ECHS)

1. Summary

- 1.1 This report provides Members with the most recent update on progress against the actions contained within the Care Services Portfolio Plan, and the actions that are being taken forward between January and June 2016 (Appendix 1).

2. THE BRIEFING

2.1 Progress on the current Care Services Portfolio Plan

The 2015/16 Care Services Portfolio Plan details the four priority outcomes and supporting aims for the Care Services Portfolio as agreed in June 2015.

Outcome 1: Ensuring the health and wellbeing of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs

Outcome 2: Maximising independence and reducing the need for care and support

Outcome 3: Ensuring that people have a positive experience of care and support

Outcome 4: Ensuring children and young people are safe within the community, and adults and older people whose circumstances make them vulnerable are protected from avoidable harm

These four priority outcomes remain aligned to the national outcome areas covering housing, adults and children's social care and public health, and reflect the Government's outcome frameworks for these services. They take account of the new vision for adult social care services as defined by the Care Act 2014 which details the new approach to how the law on adult social care will work, prioritising wellbeing, highlighting the importance of prevention and postponement of the need of basic care and support, and putting people in control of their care and support.

2.2 Progress on the 2015/16 Care Services Portfolio Plan

A summary report is attached as Appendix 1; it highlights the key areas of progress thus far. Of the 53 actions to be progressed during the year, 42 are on track with 10 actions requiring more work in the second half of the year and a further action unlikely to be achieved.

Progress has been achieved across a range of areas and in terms of direct impact for our adult and children social care service users, the highlights are:

- 43 pupils enabled to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities.
- 30 Contracted employment opportunities created (apprenticeships/internships/jobs) by the Youth Employment Project
- Published the SEND (Special Educational Needs & Disability) Local Offer on Bromley MyLife, receiving 7,600 page views in the last six months.
- 21,465 eligible people received an NHS Health Check.
- Revised Housing allocations scheme was launched in September 2015, removing 867 households from the register.
- Homelessness has been directly prevented for just under 700 households who would otherwise have had to be placed into temporary accommodation and accepted as Homeless.

There are areas that remain a challenge in the Care Services Portfolio, which feature service areas such as:

- **Housing:** Whilst around 1500 households have been provided with advice and signposting, prevention work is becoming increasingly difficult due to the increase in private rental sector evictions.
- **Children's Social Care:** Challenges remain to increase the number of in-house foster carers to a level that reflects the needs of all Bromley's children in care, including emergency, short-term and long-term placements, family and friends carers, children with disabilities and parent & child placements. Work continues to explore ways to continually attract new carers to Bromley, both to replace carers that have decided to retire from fostering and to meet the needs of children and young people requiring placements. Recruitment strategy is planned to encourage new foster carers into the role.

These challenges have been represented across 11 actions which have been marked as Amber. Children's Social Care division account for 5 Amber statuses and one Red, with the Housing division making up the remaining 5 Amber statuses.

2.3 The PDS Committee and Executive have received reports on areas covered within this report; the table below provides further details:

PDS number	Meeting Date	Agenda Item	Report Title
CS 14119	21 st January 15	7c	Healthwatch Bromley - Award of Contract
CS 14117	21 st January 15	7f	Annual Quality Monitoring Report Domiciliary Care Homes & Supported Living Schemes Children's Social Care Placements
CS 14133	4 th March 15	7a	Care Services Portfolio Budget Monitoring
CS 14125	4 th March 15	8b	Allocations Scheme Review
CS 15903	23 rd June 15	7b	Budget Monitoring 2015/16
ED 15127	23 rd June 15	7f	Adults Transport Policy
CS 15905	23 rd June 15	7g	Fostering Service Annual Report
CS 15906	23 rd June 15	7h	Adoption Service Annual Report
CS 15909a	23 rd June 15	8c	Direct Care (Learning Disabilities) Contract Award
CS 15916	23 rd June 15	2	Transfer of Health Visitors to Local Authority (Information Briefing)
ED 15104	22 nd July 15	5	Findings of the Full Joint Inspection of Youth Offending Services Work in Bromley 2015 and Post Inspection Improvement Plan
CS 15926	23 rd Sept 15	8d	Post Diagnosis Dementia Support
CS 15922	23 rd Sept 15	8e	Gateway Report: Older Person's Respite Care
CS 15927	23 rd Sept 15	11	Children's Prevention and Early intervention Strategy 2015-18
CS 15937	17 th Nov 15	6a	Budget Monitoring 2015/16
CS 15938	17 th Nov 15	7a	Drawdown on the Homeless Contingency Needs Grant
CS 15940	17 th Nov15	7c	Update on the Tackling Troubled Families Project – Update on Outcomes and Grant Drawdown
ED 15133	24 th Nov 15	6a	Update on Progress of the Youth Offending Service Improvement Plan
ED15127	26 th Nov 15	11	Bromley Youth Employment Project - Progress Update

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Care Services Portfolio Plan Half Year Update 2015/16 (end of September 2015)

Priority Outcome 1

Ensuring the health and wellbeing of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs. As at the end of September, 11 out of 13 actions being progressed during the first half of the year are on track, with 2 actions requiring more work in the next half year.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
1.1	Have a diverse market Care and support services to offer choice and control to service users and their carers through a range of support at home and in the community.	Green	Enable older people to access community life through independent and commissioned day opportunities	376 service users funded through personal budgets for 649 sessions of day opportunities. 60 people received support planning assistance to use their Personal Budget.	Continuing to promote support planning as the primary access for day opportunities so that people are able to make informed choices, with traditional and established services only being considered as part of a wider offer.
		Green	Review the market position statement setting out the Council's commissioning intentions	Original Market Position Statement runs from 2014-2016 and is available on the Bromley Mylife website. No further action required at this point.	Implementing feedback to continue to improve the Market Position Statement, ensuring that it remains a valuable and informative document for providers.
		Green	Establish, through market testing, who is best placed to deliver the adult social care services currently delivered by the Council	Learning Disability Services successfully transferred to the Southside Partnership 1 October 2015. This includes: <ul style="list-style-type: none"> • Day Opportunities • Respite/Short Breaks • Supported Living 	Transformation programme being developed with provider. Extra Care Housing specification is currently under development and due to be tendered in January 2016. CareLink gateway report to be presented to Members early 2016.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Support older people to regain independence following illness, loss of mobility or hospital admission, through reablement and rehabilitation services, and an effective hospital discharge service.	<p>As at November 2015, of the 3,423 people who have received reablement since the start of the programme in February 2010, 2,176 (64%) did not require an ongoing service.</p> <p>The integrated 'Transfer of Care Bureau', which went live in November 2015 works with patients who require support on discharge from hospital. The patient pathway is agreed and implemented to maximise the service user's independence.</p> <p>'Step down' apartment capacity has been increased to both prevent hospital and care home admissions and support hospital discharge.</p>	Evaluate success of the integrated 'Transfer of Care Bureau' after the conclusion of the winter period.
1.2	Improve health outcomes for those with health needs	Green	Support children with complex disabilities to remain within the family home and their local community through the provision of a range of high quality short breaks services ranging from after school activities to overnight care	<p>A range of new day time services has been commissioned, including a 'buddy' service and a 'sitting' service which has expanded the range of choice for service users.</p> <p>Nurse based training has been delivered to approximately 15 staff within short break provisions to ensure individual children's health needs are competently met.</p>	Joint consideration with BCCG as to whether children with Continuing Care needs and long term health conditions require better access to overnight short break provision.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Improve prevention of Cardio-vascular disease through the diabetes prevention project and NHS Health checks evaluation and review of the diabetes prevention project	<p>The NHS Health Check programme is a cardiovascular risk assessment and prevention programme for 40-74years olds. Eligible individuals are offered an NHS Health Check every five years.</p> <p>Following the evaluation of the NHS Health Check and the prevention of diabetes audit, improvements to the programme have been made as per the recommendations. Presentation of this was made to the Health and Scrutiny Sub Committee in Oct 2015. Reaudit planned.</p> <p>The Diabetes Prevention Programme (DPP) was launched on 9th September 2014. Patient recruitment took place until April 2015. GPs used the diabetes audit to identify and refer patients at high risk to a year long intensive lifestyle support programme.</p> <p>Programme evaluation has been reported to the Health Scrutiny Committee on the 4th November 2015 and Health and Wellbeing Board 8th October 2015.</p>	Collection of outcome data will continue, all patient results should be complete by summer 2016. A full qualitative and quantitative evaluation will be undertaken.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Ensure transfer of commissioning of Health Visitor services to the Local Authority is effectively fitted into existing Quality Assurance and Contract Monitoring systems	The commissioning of health services for 0-5 year olds transferred to LA on the 1 st October 2015. At transfer, performance was measured using activity measures; the block contract is for 18,850 units of activity with performance at 2014/15 with 18,711 units achieved. Future monitoring will include outcomes as well as activities data.	Developing closer links between Health Visiting and the Bromley Children Project Developing service specifications for the Early Years with the CCG and LBB partners

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Work with health partners to expand existing winter resilience systems to meet the needs of the local population throughout the whole year	<p>Existing capacity has been bolstered by providing additional community support through the Medical Response Team (MRT). The MRT was seeing around 15 people per day, this doubled to 30 people during the 2014/15 winter.* Many of these people would have been admitted to hospital if this type of home care was not available. Using the flexibility of current contractual arrangements, provisions are able to be adjusted to enable more GP referrals into the service with the aim of avoiding unnecessary admissions to the Emergency Department. In addition to extra community provision, Bromley Healthcare and Princess Royal University Hospital are involved in implementing an in-reach service with the aim of avoiding unnecessary admissions to the Emergency Department.</p> <p>Work is also being completed with the Urgent Care Centre and Emergency department to streamline process and protocol between the two organisations to ensure greater synergy is achieved.</p> <p>This will include;</p> <ul style="list-style-type: none"> • More robust escalation processes • The sharing of resource at critical or high escalation points <p>NB: * Last year's figures on winter resilience are the latest available.</p>	<p>The planned arrangements will be implemented to counter the anticipated increase in demand for health services during the winter period.</p> <p>Once activity has returned to normal levels, the strategies will be reviewed to identify any potential improvements for the next winter period.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
1.3	Encourage children and young people to take responsibility for their actions and work with parents and carers to support them in taking parental responsibilities	Green	Work with identified families (Tackling Troubled Families initiative) to improve employment, school attendance outcomes and reduce anti-social behaviour	<p>249 early starters plus 232 of the 282 Year 1(Phase 2) cohort have been attached to the programme.</p> <p>Working with the families is ongoing and more challenging than the previous Phase 1 Tackling Troubled Families programme. A comprehensive Outcome Plan has been developed to enable staff /partners to be very clear how to attach families and what significant and sustained change looks like.</p> <p>Governance Board membership has been reviewed, revised and is now fully operational. The focus on improved multi-agency cooperation and working is embedded.</p> <p>The evaluation of Phase 1 has been completed and will be published in January 2016, after Governance Board sign off.</p>	<p>Achieve our target of 282 attached families.</p> <p>Embedding the Outcome Plan across the Bromley Children Project and partners working with families to achieve sustained significant improvements to improve the families lives and allow Bromley to submit claims for reward payments.</p> <p>The Early Intervention Family Support Service's 'Assessment Wheel' is being reviewed and developed to enable a clearer focus on new criteria for Phase 2, to streamline processes and make progression easier to evidence.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Increase employment opportunities for young people aged 17-24 through the Bromley Youth Employment Project (phase 2)	<p>The Progress for the Youth Employment Project during Q3 (July- September 2015):</p> <ul style="list-style-type: none"> • 30 Contracted employment opportunities created (apprenticeships/internships/jobs), which contributes to a total of 107 since the start of the project. • 16 monthly employability workshops delivered, which contributes to a total of 40 since the start of the project. • 6 employer awareness events delivered, which contributes to a total of 18 since the start of the project. 	<p>Work is now underway to identify relevant Looked After Children and young people to participate in work experience opportunities in Summer 2016.</p> <p>6 Next Step Conferences have now been scheduled for the 2015-2016 academic year. High demand for these Conferences from the schools has resulted in 2 more conferences being scheduled for 2015 -2016 than last year. It is anticipated that in excess of 400 sixth form students will be attending. Running these events has improved communication links with Heads of 6th Forms enabling more effective support to be offered to students who drop out of sixth form studies. These conferences have also proved very popular with local and national employers, enabling them to promote their career and apprenticeship opportunities directly to young people.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Amber	Reduce levels of reoffending and entry into the Youth and Adult Justice Systems through effective partnership working with young people	The reintroduction of the live tracker tool which enables the service to monitor and update data on young people who have reoffended. This data will be used to explore themes to ensure interventions that are introduced by the service are aimed at the appropriate cohorts to drive down reoffending. Currently reviewing what interventions we provide to young people and will be looking at ways we can work in partnership with other agencies to provide solutions that are effective.	<p>A gap Analysis of the Management Board took place in July and it was agreed that this exercise should be reviewed again in June 2016.</p> <p>The service will continue to participate in Her Majesty's Inspectorate of Prisons HMIP request to complete 27 questionnaires from young people by 14 February 2016</p>
		Amber	Plan and implement step down arrangements for young people, particularly Looked After Children, on leaving custody	The service is working alongside LBB partners (Targeted Youth Support and Children's Social Care) to explore effective ways of working with our young people and investigating how these services can work alongside one another to provide step down arrangements. The service has recruited a case worker to fulfil the function for a ROLAC (Responsible Officer Looked After Children). The remit of this officer is to ensure that offending and reoffending is reduced amongst the looked after children population of Bromley. The ROLAC officer will work in partnership with the Children Looked After (CLA) team in Bromley to reduce reoffending.	Regular monitoring of the numbers of Children Looked After (CLA) on the YOS caseload by offence type and outcomes.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Evaluate the effectiveness of the provision of information, advice and prevention methods including early testing and treatment of sexually transmitted infection that support vulnerable young people and individuals to take responsibility of their sexual wellbeing	Evidence is being gathered by service providers for evaluation at year end. Reduction in teenage pregnancy is a Public Health Outcome Indicator that suggests successful provision of prevention methods, and the latest under-18 conception rates published by the Office for National Statistics show Bromley's figures of 12.1 per 1,000 is lower than the average for England and is the 6th lowest in the whole of inner and outer London.	Gather evidence for evaluation of prevention methods commissioned for year end evaluation.
We will measure this achievement by:					
	The number of people remaining in their own homes 91 days after hospital discharge with a reablement/rehabilitation service			Annual Indicator	
	Number of people receiving an NHS Health Check			Of the 93,215 people eligible for the programme, 54,804 were offered a health Check between April 2013 and September 2015. Of these, 21,465 (39.2%) have received a Health Check.	
	Employment opportunities created through Bromley Youth Employment Programme			107 as at Sept 2015	

Priority Outcome 2

Maximising Independence and reducing the need for care and support. As at the end of September, 11 out of 16 actions being progressed during the first half of the year are on track with 5 actions requiring more work in the next half year.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
2.1	Provide locally relevant information and advice about care and support need to enable choice and control	Green	Support vulnerable adults and carers to make more informed choices about their care and support options through:- <ul style="list-style-type: none"> - an online assessment form - an online 'Care Account' through the Bromley MyLife website 	In July 2015 the Government delayed the introduction of Care Accounts until April 2020. This has postponed the need to develop the Care Account within the Bromley MyLife website. Developed an online (supported) assessment through the provision of a PDF version of Initial Information is due to go live by Early 2016.	To use the intelligence from the use of the new form to develop an online form built into the Bromley MyLife website.
		Green	Provide clearer information and advice to the carers of people with dementia by developing and extending the Bromley MyLife website to support people to 'live well with dementia'	New Bromley MyLife Dementia section 'hub' launched during Dementia Awareness week (May 2015) - with the input of local dementia organisations. Dementia Conference held to encourage contribution from the community. Feedback from the conference demonstrated that activities could be better spread throughout the community and that many local businesses had ambitions to support those with Dementia. During the past 6 months, the Local Offer pages have had over 3,267 page views by more than 1,928 unique visitors to the Bromley MyLife website.	Expand and enhance the section on Mylife, and increase awareness of dementia through targeted publicity and learning from the information gathered at the previous conferences. Undertake engagement activities to help shape the future direction of the dementia 'hub'.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Support people to self manage their own health needs by working with GPs to provide access to the Bromley MyLife website for patients in each GP surgery	This workstream will no longer be progressed during 2015/16, as anticipated Better Care Fund resources were not available.	N/A

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
2.2	Support the transition of young people leaving care and moving into independent living, further/higher education and employment	Green	Through targeted youth support, improve the participation of Looked After Children and care leavers in apprenticeships and work based training	<p>Bromley Youth Employment project aims to offer targeted work experience placements to Looked After Children. The project team has worked closely with LBB Human Resources (HR) and the Bromley Virtual School (which oversees the education of looked after children in the borough) to create a range of meaningful work experience opportunities for this group of young people. Over the summer period 11 young people who are Looked After Children successfully completed a work experience placement. Of these 5 were placed within LBB departments and 6 were placed with the following local employers including: a veterinary centre, a voluntary provider, a nursery, a theatre and two engineering firms.</p> <p>One work experience placement has directly led to a full time trainee position for the young person.</p> <p>In addition, the restructure of Bromley Youth Support Programme has now placed a half time Vulnerable NEET Coordinator with the Looked After Child and Leaving Care Team. This role will build on the initial work undertaken by the 2 year City Bridge Trust project, which has now ceased.</p>	<p>Work is now underway to identify relevant LAC young people to participate in work experience opportunities in Summer 2016 via the Youth Employment Project.</p> <p>Meetings have taken place with the LAC team to start the process of identifying young people who might be suitable/interested in Work Experience during summer 2016. This work is being supported by the Youth Support Programme NEET Vulnerable Coordinator.</p> <p>We will continue to develop the relationship between targeted youth support and Looked After Children, aiming to offer young people increased support and opportunity.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Support young disabled adults to travel independently through the continuation of a travel training programme	The scheme has been in place since 2013. In the last academic year (to July 2015) 43 pupils were travel trained and a further 27 pupils have been identified for travel training in the 2015/16 academic year. The independence that pupils gain from training will allow them to access education and employment opportunities with greater ease and confidence.	Continuation of training for cohort of pupils identified for 15/16 academic year.
2.3	Support service users to stay independent for as long as possible	Green	Adopt an adult transport policy which focuses on what people are able to do and the resources they have available	The Adult Transport Policy was implemented on 1 September 2015 following a consultation process and Care Services Portfolio Agreement. The assessment process undertaken by Care Managers has been streamlined to provide a more responsive process to service users.	Action complete. Ongoing assessment in accordance with the transport policy.
		Green	Develop integrated care with Bromley Clinical Commissioning Group, focusing on self management of long term conditions and support for carers	Development of plans for universal post diagnosis Dementia services; these will include: <ul style="list-style-type: none"> • Advice Service • Expanded coping with caring project • Information Coordination • Support Group Provision 	Constructing and advertising tender for jointly commissioned post diagnosis dementia support service. Anticipated timescale to award contract for Post Dementia services is March 2016.
		Green	Evaluate, to ensure value for money, the provision of support to people living with HIV to stay as independent as possible through peer support and mentoring	Early signs suggest that peer support and mentoring has enabled people living with HIV to maintain their independence. The latest figures show that 10 volunteer mentors have been recruited and 26 mentoring buddies paired.	Focus on gathering evidence for evaluation that the peer support and mentoring scheme is value for money.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
2.4	Focus on preventing homelessness by working in partnership to maximise and make best use of the supply of affordable housing	Amber	Maximise the level of prevention work seeking to minimise the potential for increased homelessness, with focus on minimising the social care needs of vulnerable families	Homelessness has been directly prevented for just under 700 households who would otherwise have had to be placed into temporary accommodation and accepted as homeless. Further advice and signposting have been given to around 1500 households. Prevention work however is becoming increasingly difficult due to the increase in private rental evictions.	Focus on prevention around private rented sector evictions and next tranche of welfare reform.
		Green	With Housing Benefit, the DWP, partner landlords and social care, implement the Universal Credit element of the Welfare Reform Act, and minimise the impact of the Under Occupier and Benefit Cap reforms	Worked with 120 cases, relieving debt associated with welfare reform for 93 households.	Universal credit roll out: training and awareness raising. Agreeing joint working practices and information sharing mechanisms with housing associations/DWP.
		Amber	Through information technology, enhance communication with service users to promote self help	New online housing advice form has been designed. Procurement process for new IT system is underway. Report is available on this agenda under report no CS16014	Roll out of the new housing advice form and letters. Evaluation of IT tenders.
		Green	Launch the revised allocations scheme, maximising availability of stock to those most in need	The revised allocations scheme was launched in September 2015. This removed 867 households from the register raising the threshold for inclusion to better reflect the reducing number of properties available.	Conclude the reviews arising from the revised scheme.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Amber	Work with a range of providers to increase access to a supply of affordable accommodation	2 schemes started on site. Review of nomination agreement to ensure lettings area is maximised.	Reviewing anticipated new supply with housing associations in light of spending review announcements. Continue to promote on site affordable housing provision.
		Amber	Work to acquire sufficient levels of decent quality, cost effective accommodation, minimising the use of shared accommodation for families	5 block bookings arrangements have been negotiated to reduce costs and increase the supply of self-contained nightly paid accommodation. Refurbishment work has commenced for Manorfields. Approval was given for the property acquisition programme.	Complete the temporary accommodation gateway review considering options for increases in the number of leasing and block booked arrangements. Complete the refurbishment work for Manorfields and also complete the agreements and progress to purchase of properties under the property acquisition programme with Mears.
		Green	Strengthen joint working with Children's Social Care to prevent homelessness and reduce the number of children in inappropriate accommodation	A review of working protocols has been completed with all protocols updated to promote increased joint working for homeless prevention and identification of suitable accommodation.	Completed tender for new supported housing contract. Joint training with Youth Offending Service and review of housing surgeries.
		Amber	Evaluate the Occupational Therapy pilot, developing the programme to meet the needs of service users requiring adapted housing stock	The role was evaluated identifying significant areas of cost savings and improved accommodation outcomes. During the first half of the year the housing OT worked with more than 113 households with 17 households successfully rehoused avoiding delayed discharges or the need for higher cost residential care. The role has also successfully negotiated provision of wheelchair standard housing on new site developments.	Complete the evaluation to consider future funding/options for this role.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
We will measure this achievement by:					
	Number of households approaching the Local Authority housing advice services for whom housing advice casework intervention resolved the situation			96.8% as at October 2015	
	Number of cases where positive action was successful in prevention or relieving homelessness			339 as at October 2015	
	Number of households in Nightly Paid Accommodation (NPA)			696 as at November 2015	
	Healthcheck of MyLife			There have been at 95,883 page views by more than 19,189 unique visitors, which is an increase from 75,791 and 12,933 respectively for the same period last year.	

Priority Outcome 3

Ensuring that people have a positive experience of care and support. As at the end of September, 12 out of 14 actions being progressed during the first half of the year are on track with 1 action requiring more work in the next half year and a further action unlikely to be achieved.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
3.1	Ensure that vulnerable children and families are identified and supported at the earliest possible stage	Green	Reduce the need for statutory intervention by providing early support through the Bromley's Children Project services ranging from information, advice and guidance through to targeted parenting courses	<p>The Children and Family Centres are providing a range of services that support targeted families (i.e. Job Skills) alongside universal services such as baby clinics and birth registrations.</p> <p>Supporting the delivery of the Family Nurse Partnership (FNP) programme providing space and access to services, as well as a venue for the cross-borough FNP Board meetings.</p> <p>Supporting the take up of the 2 Year Old Funding.</p> <p>Footfall summary:</p> <ul style="list-style-type: none"> • 2013: 75,944 • 2014: 80,598 • 2015: 70,402* <p><i>*on target to exceed 2014</i></p> <p>Registrations summary:</p> <ul style="list-style-type: none"> • 2013: 7,699 • 2014: 8,100 • 2015: 8,992* <p><i>*already exceeded 2014</i></p>	<p>Rolling out Birth Registrations into a second Children and Family Centre (Community Vision in Penge)</p> <p>Increasing the number of targeted families accessing the Children and Family Centres.</p> <p>Increasing the 'local intelligence' for each of the centres and using this to improve targeting</p> <p>Improving data sharing with Health partners especially Health Visitors and Midwifery to increased targeting through the use of an opt-out letter</p> <p>Incorporating the Baby Car Seats service within the Children and Family Centres.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Support young adults to develop life skills and maximise achievement potential through programmes delivered by the Bromley Youth Support programme/Targeted Youth programme, and the mentoring service provided by the Bromley Education Business Partnership	<p>Bromley Youth Support Programme (BYSP) continue to offer a comprehensive programme of informal personal, social and health education from their Hubs and youth projects.</p> <p>Work between BYSP and Youth Offending Service (YOS) has identified a step down process for young people to offer a level of continued support to those young people at the end of their YOS involvement.</p> <p>Bromley Mentoring Initiative continues to offer individual support to young people at an early stage. Mentors are currently supporting children and young people from Looked After Children (LAC), Leaving Care Team (LCT), YOS, Community Safety and Young Carers. New mentors have been recruited to widen the reach of the programme.</p>	<p>Embed the step down procedure between YSP and YOS.</p> <p>Work has begun with YOS, Tackling Troubled Families (TTF) and the Police to identify how we can increase support at an early stage for those young people who come into contact with the police but no further action is taken. This work will map a process to identify those people and their families and ensure an appropriate offer of early intervention.</p> <p>Bromley Mentoring Initiative will plan and undertake some qualitative assessment of the programme with all stakeholders.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
3.2	Ensure stable placements for children and young people where foster care is identified in the plan	Red	Actively recruit 22 new foster carers to meet the needs of older children, sibling groups and those with more complex needs	At mid December 2015, 4 Foster Carers successfully recruited. 9 potential Foster Carers currently working with Social Workers to receive approval, with their application concluding in the next 4 months. A further 12 potential Foster Carers have opened applications and have committed to the process to become Foster Carers.	Implement an active recruitment strategy in December, which will continue to focus targeted recruitment for Foster Carers to meet the needs of children and young people with complex and challenging behaviour which includes a number of innovative recruitment campaigns.
		Amber	Develop a range of support, including support groups and training, to ensure foster carers are able to meet the needs of children and young people with complex and challenging behaviour	Reviewed and made changes to Foster Carer's training strategy to include additional support for Carers with Complex needs or challenging needs.	A review of all support activity to be undertaken jointly with the Bromley Foster Care Association (BFCA) to agree additional support and training opportunities. To explore a formal 'buddying' system for carers and to review our emergency provision, including access to support out of hours.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Ensure value for money and the quality of commissioned Looked After Placements through a programme of continual review	Along with service managers from Children's Social Care (CSC) we are currently undertaking a case by case review of all children's placements in residential and Independent Fostering Agency provision to ensure that placements are meeting the needs of CYP, and developing timely exit strategies to the next stage of the care plan. Children's Placement Team continues to focus wherever possible on placing children with in house foster carers and reducing the number of IFA and residential placements. At this time last year LBB had 94 children in IFA and residential provision (excluding remand) and currently have only 69 within a similar overall Children Looked After population.	In the next 5 months we will be focusing on new ways of commissioning placements – including the possibility of a semi – independent placements framework and a framework of IFAs that will enable us to work more efficiently for individual placements but also to contract at reduced placement costs. Placements will remain under close review to ensure the implementation of the agreed exit strategies and value for money.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
3.3	Better identify and support carers living in Bromley by:	Green	Ensuring that the voice of service users and carers is routinely sought (developing/changing services) and that when we receive feedback, it is review and integrated as a appropriate	<p>Information gathered during Adult Stakeholder engagement over previous 2 years has fed into development of the Joint Carers strategy.</p> <p>Between January 2015 and September 2015 11 Consultation and Engagement exercises were conducted. Over 1,900 people responded to these exercises, either through surveys provided online, through the post or being present at a conference. Reports on each consultation, ensure the views of the service user are heard and considered when commissioning services.</p>	Identifying service user cohorts in need of engagement as a result of changes in legislation or service.
		Green	Adopt a new carers strategy that recognises current legislation	A carers strategy engagement pack has been produced and an engagement half day has been held with stakeholders, carers, commissioners and providers.	Draft joint strategy is due to be published by the end of the financial year.
3.4	Listen to and learn from users of services so that services can better meet their needs	Green	Establish plans for integrated health and social care assessment services	Joint project under way with Oxleas NHS Foundation Trust to establish integrated assessment pathways for people with learning disabilities.	Completion of Oxleas integration project March 2016.
		Green	Ensure that effective community engagement takes place, utilising the outcomes from Bromley Healthwatch	Regular monitoring meetings held with Healthwatch Bromley to establish that the organisation's work plan reflects the Council's priorities.	Using feedback from Healthwatch Bromley to inform monitoring visits and provider improvement plans.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Encourage customers to share their experiences of our services through compliments and complaints. Where things go wrong, use the lessons learnt to improve services delivery	<p>From April to September 2015, we received 265* formal complaints, which is an increase of 57% on the same period last year.</p> <p>Complaints delivered a training session to 19 staff who respond to complaints to familiarise them on how to respond as effectively as possible.</p> <p>As a result of a high volume of MP enquiries the service continues to receive, particularly regarding housing, a meeting took place between complaints and housing officers and a local MP in order to build strategies to support the MP to deal with housing related concerns as effectively as possible.</p> <p>79 feedback questionnaires sent out in order to gauge people's satisfaction with their experience of using the complaints process. Results to be published in the annual complaint report.</p> <p>NB: *This figure includes complaints for education, of which there were 24.</p>	<p>Working with assistant directors and heads of service in order to establish what lessons should be learnt from the complaints received during the current year and what improvements have been made as a result of lessons learnt from the previous year's complaints.</p> <p>Complaints will be delivering another training session in the New Year and will be focussing on improving the quality of responses and ensuring officers make clear in their written responses what lessons have been learnt if complaints have been upheld.</p> <p>Completion of an annual complaints report that will be available to Council members and the public that will report on numbers of complaints received, areas where improvements may need to be made in service provision, complaint trends and the lessons that have been learnt as a result of the complaints received across the financial year.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Seek to improve the wellbeing of individuals at all stages of the care and support process through the continued development of a high quality, responsive workforce	<p>A programme of strength based assessment approaches has been procured and is mandatory for staff.</p> <p>Staff are nearing the completion of their training regarding the implementation of the Care Act and we await further clarification of its implementation in January 2016.</p>	<p>The Adult Early Intervention Service (AEIS) is building up professional relationships with voluntary providers and the community by engaging with them and learning about the different services they offer.</p> <p>The AEIS will implement changes based on the feedback from the Voluntary Sector Awareness Event, which took place in October 2015.</p>
		Green	Work with health partners to develop high quality models of best practice to support effective integration, focusing on promoting wellbeing	The CCG and Bromley Urgent Care Network 'Transfer of Care Bureau' went live in November 2015. This model of care has been developed in response to a study carried out at Princess Royal University Hospital on behalf of the CCG and King's, to identify how to improve the planning and delivery of hospital discharge, thereby enhancing the patient's experience.	<p>The Transfer of Care Bureau's objectives are:</p> <ul style="list-style-type: none"> • Identify patients who require support on discharge • Collate information to inform discharge plan • Determine likely patient pathway for discharge • Build initial contacts and liaison with family and carers • Establish as early as possible patient's discharge date and make necessary arrangements to achieve it. <p>These objectives will be reviewed in the next period to see if they have been achieved.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Evaluate implementation of the Adults Early Intervention service with focus on improving the time taken to meet the needs of service users	Post implementation review of redesigned adult social care front door service carried out during quarter three.	Implementing recommendations from the report to further improve service delivery and ensure that service users have a positive experience of the care and support process.
		Green	Fully embed the emerging Children's Social Care 'User Voice Framework' into the Children's Social Care Services department	Two quarterly reports have provided feedback from 422 children, young people, parents and carers on their experience of using the Council's Children's Social Care division. The recommendations have been incorporated as part of the Children's Social Care Business Plan.	Quarterly reports will be produced in December 2015 and March 2016.
We will measure this achievement by:					
	Number of new approved Foster Carers			4 as at December 2015	
	Overall satisfaction of adults in the Personal Social Services Survey			Annual Indicator	
	Service users and carers are able to access an assessment in a timely manner			94.3% as at November 2015	

Priority Outcome 4

Ensuring Children and Young People are safe within the community, and Adults and Older People whose circumstances make them vulnerable are protected from avoidable harm. As at the end of September, 8 out of 10 actions being progressed during the first half of the year are on track with 2 actions requiring more work in the next half year.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
4.1	Focus on improving outcomes for vulnerable children in need of care and protection	Amber	Work with partner agencies and the Courts to improve early decision making for children subject to care proceedings and conclude these proceedings within 26 weeks	<p>The average time it takes to conclude court proceedings stands at an average of 30 weeks as at 30th September 2015.</p> <p>19 sets of proceedings concluded (32 children) during the course of the 6 months. Of these 6 cases (8 children) concluded on or within 26 weeks.</p> <p>Of the 13 cases which exceeded 26 weeks, a material change in circumstances was a major delay in 7 cases (10 children).</p>	Continue to work with our partner agencies to conclude court proceedings within 26 weeks.
		Green	Seek to increase the number of adoptive parents, special guardianship and kinship carers to meet the needs of older children, sibling groups and those with complex needs unable to live with their birth families	<p>At the end of October 2015, 11 children have been made subject to an adoption order and on target for 19 by the end of the 2015.</p> <p>6 children have been made Special Guardianship Orders by the end of October 2015, with 7 connected person foster carers.</p>	Identifying permanent placements for older children and adolescents remains challenging and we continue to focus on this area of work. We will undertake a review of services to support Special Guardian Orders (SGO) placements.
		Green	Provide an integrated pathway for children and young people, and their families, ensuring a smooth transition to the new Special Educational Needs and Disabilities framework	Single integrated Pathway into SEND services currently being piloted. Release date: March 2016.	Review and Refine pathway. Embed the processes into current ways of working.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
4.2	Focus on the prevention of abuse of vulnerable children and adults through the work of the Safeguarding Board and engaging with Partner Agencies	Green	Through the work of the Bromley Safeguarding Children Board and engaging with partner agencies, take steps to implement strategies, policies and practice to target and safeguard vulnerable children	Domestic abuse was the subject of November conference. Task and finish group has been created to focus on Female Genital Mutilation (FGM). Briefings are being run for staff on legislative changes, and work has also been undertaken to enhance sub groups for the Safeguarding board to make them more outcome focused.	<p>The Department of Education is funding a six week period of publicity in the Bromley area and plan to use places such as bus stops and radio advertising, as well as digital marketing to publicise messages. The focus of the campaign will be to encourage the public to report suspected and known instances of child abuse and neglect and will take place in 2016.</p> <p>In addition to this, the advice and guidance around the issues of ‘co-sleeping’ are also being updated and is being publicised in a number of different locations, including the Bromley Mylife website and in the regular publications. This will go live in February 2016.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Support adults who are unable to protect themselves from the risk of, or experience of, abuse and neglect; enhancing quality of life, wellbeing, and safety	<p>LBB Adult Care Services continues to offer a range professional development sessions to staff across health and social care to enable staff from a range of multi agencies to detect, report and investigate incidents of suspected and actual abuse.</p> <p>Staff from LBB have provided public awareness sessions regarding rogue trading and scams to residents of Bromley.</p> <p>The Quality Assurance team has Board member partner agencies to review and rewrite local guidance, as a result of the Care Act 2014 implementation.</p> <p>A multi-agency training strategy continues to be monitored and improved.</p>	BSAB updating communication strategy to raise the awareness and profile of safeguarding adults vulnerable to abuse and or neglect.
		Green	In Partnership with Public Health, promote emotional health and wellbeing in young people through the self harm prevention strategy	Emotional Health forum has been set up to encourage discussion and bring awareness.	Embark on shared learning with other Boroughs where there have been particularly serious cases.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Through the work of the Safeguarding Board, create strong multi agency partnerships that provide timely and effective prevention of, and responses to, abuse and neglect	<p>The Safeguarding Board has now appointed an Independent Chair and has significantly improved its governance arrangements. It has ensured the right people from key stakeholder agencies are represented on the Board and has a multi-agency coordinated strategy.</p> <p>The Adult Social Care Department continues to work in partnership with the Safeguarding Adults Board and key stakeholders, to oversee the development of a dedicated website which can be accessed by the general public as well as practitioners, to obtain information on how to safeguard vulnerable adults in order to learn and share information. The development of a website will also result in the better communication and dissemination of information to a wider audience.</p>	<p>Produce a three year multi-agency coordinated strategy by April 2016. The Safeguarding Adults Board will consider expanding its membership to include representation from Private Sector Care homes and voluntary sector providers and lay members All elected members and BSAB members will receive (half yearly) briefings on Safeguarding Adults</p> <p>The Safeguarding Adults Board will explore opportunities to work in conjunction with the Bromley Children's Safeguarding Board to develop a strategy and action plan, in regard to awareness raising, workforce development and safeguarding practice standards.</p>
		Amber	Ensure children at risk of missing from home or care, or sexual exploitation, continue to be identified and supported	Multi agency external exploitation panel identifies between 3 and 6 children every month, with a plan implemented to support them once identified.	Contractual arrangements for Specialist support to be reviewed.
4.3	Continue to improve the delivery of services and reliability of contractors through Quality Assurance and Contract Monitoring	Green	Improve standards of nursing care to reduce incidence and escalation of avoidable health conditions	4 pressure ulcer prevention training courses have been commissioned. 11 health professionals trained in the first half of the year.	20 delegates signed up for the second half of the year.

No	We aimed to	RAG status	Actions	Half Year Update – end of November 2015	Between December 2015 and June 2016 we are focusing on...
		Green	Improve, through partnership working, the quality of training delivered to care staff and managers	Training development forum took place on 17th November 2015 to support providers to develop their workforce with the right skills knowledge and behaviours to ensure that they provide compassionate and high quality care and support. Consortium programme training includes safe administration of medication for care home and domiciliary care providers and also infection control.	35 courses to be delivered in quarter 4 to care providers, including Understanding Dementia and Parkinson's awareness.
We will measure this achievement by:					
	Number of approved adopters			11	
	The average time taken between child entering care and moving in with its adoptive family(days)			610 days (October 2015)	

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London Borough of Bromley

PART 1 - PUBLIC

Briefing for Care Services Policy Development and Scrutiny Committee 12th January 2016

ECHS CONTRACT ACTIVITY REPORT 2015/16

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1. SUMMARY

- 1.1 Policy Development and Scrutiny (PDS) Committees review the contract registers and contractual activity of all portfolios. This report outlines current contractual activity in Care and Health Services and sets out plans for activities to be undertaken between January and July 2016. This report covers all contracts for Children's and Adults' Social Care contracts; Education contracts are reported separately to the Education PDS Committee.
- 1.2 Appendix 1 provides detailed information about the history of each of the 90 Care Services contracts with a value of £200,000 or more.
- 1.3 12 contracts are due to expire during the next six months. Commissioners have already considered the actions required as a result of the contracts which appear on the register and a programme of work is in place to ensure that pre-tender planning and procurement processes will be completed on time and reported as required. This work will result in a number of significant contract awards which will be reported to the Portfolio Holder and Executive as appropriate.

2. THE BRIEFING

- 2.1 The Executive and Resources Policy Development and Scrutiny (PDS) Committee has recommended that the PDS Committee for each Portfolio reviews the contracts register associated with that portfolio. This report covers activity to be undertaken between January and July 2016.
- 2.2 Appendix 1 shows 90 Care Services contracts with a value of £200,000 or more. It also gives information about the history of each contract.
- 2.3 12 contracts are due to expire during the next six months. Commissioners have already considered procurement options and reported these to Members as appropriate. Action plans have been drawn up for all contracts and a programme of work is in place to ensure that pre-tender planning and procurement processes will be completed on time. This work will result in a number of significant contract awards and/or extension

requests which will be reported to the Portfolio Holder and Executive in accordance with financial regulations.

2.4 Major contracts that have been recently awarded are listed below:

- Learning Disabilities Properties – Realignment and ‘Bundling’ of Various Services
- Domiciliary Care Services - Rapid Response Service
- Tenancy Sustainment Services – Women in Refuges

2.5 Significant tender exercises or extension requests that will be progressed during this period are shown below:

Contract	Approximate Annual Contract Value £000
Direct Payments – Payroll & Support Services	£85
Housing IT Systems	£150
NHS Complaints Advocacy Service	£70
Older People Nursing Beds	£2,000
Post-Diagnosis Dementia Services	£500
Services for Blind and Visually Impaired People	£130
Support in Extra Care Housing Units	£1,190
Tenancy Sustainment Services – Young People	£463

2.6 Public Health has contractual arrangements with a total value of £14m contained within a longer term contract with Bromley Healthcare which will expire in March 2016. This contract is held by the CCG, and has been extended until March 2017. Officers are continuing to work with colleagues in Public Health and in other London boroughs in order to establish how to minimise the duplication of work across boroughs and maximise value in these contracts.

2.7 The Procurement Team has developed and adopted a work plan based on work arising from all contracts due to expire during the next three years. It also outlines the strategy to be adopted for commissioning, the responsible commissioner and key milestones. A traffic light mechanism is used to assess the current status of each project and any projects with red status are reported to fortnightly divisional management team meetings and quarterly to the ECHS Departmental Management Team. A red status to a project might be allocated for example when there is slippage in a project timeline resulting from an unexpected lack of interest from the market for a tender. Commissioners and Procurement and Contract Compliance staff implement recovery plans for projects with red status alerts in order to ensure that the department operates within financial regulations.

2.8 The Contract Compliance Team is responsible for ensuring that all contracts are monitored. The level of monitoring undertaken is decided on the basis of a risk assessment which takes into account the vulnerability of users, previous performance,

complaints, safeguarding issues raised and contract value. Monitoring is proportionate to the size of the contract and risk, therefore ensuring that resources are allocated appropriately. The team is also responsible for ensuring that regular performance information is received, analysed and reported to relevant commissioners and making regular visits to services to ensure that they are delivering high quality services at best value. The team also facilitates regular provider forums in order to engage with the supplier market.

- 2.9 Members have requested that contract monitoring information on all contracts above a total value of £50,000 is collated, presented and reported in a standard format across all departments and PDSs. The Procurement and Contract Compliance Team have been working on capturing this information on the 200 ECHS contracts that need to be reported, 143 of which relate to Care Services PDS.
- 2.10 The new Public Contracts Regulations 2015, which put EU Directives into UK law, has meant significant changes to tendering exercises undertaken within ECHS. The distinction between Part A Services (which were subject to the full rigour of the EU procurement rules) and Part B Services (including education, care and health services, which only required a Contract Award Notice to be published at award stage for service contract above £172k) has been removed – Education Care and Health services (as identified in the Regulations) are now covered by the ‘Light Touch Regime’ (LTR). This change has required:
- staff in the ECHS Procurement Team being trained on the new regulations and associated guidance, in liaison with Corporate Procurement, and
 - changes to the Council’s own Contract Procedure Rules and Financial Regulations, on which refresher training for the team will be required.
- 2.11 The ECHS Procurement and Contract Compliance Team also continually works with Corporate Procurement to look at the opportunities around joint contracting. As well as developing our own frameworks that are available to other named boroughs to use, we also use frameworks developed by other Councils or public bodies where these provide appropriate services and avoid procurement activity.
- 2.12 The ECHS Procurement Team always employs the most effective method for procuring services, depending on the particular procurement exercise. The recent market testing of Adult Social Care Services was run using a competitive dialogue process, and the provision of two day nurseries in Penge and Orpington is to be tendered on a concession basis.

3. FINANCIAL AND LEGAL IMPLICATIONS

- 3.1 There are measures in place to ensure that procurement processes are rigorously adhered to. All Gateway reports where the contract value is above £500k are considered by a Council-wide Commissioning Board.
- 3.2 Procurement and Contract Compliance work is carried out in accordance with the Council’s Financial Regulations and Procurement Rules. Where appropriate procurement exercises are undertaken in accordance with EU regulations.

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APPENDIX 1
CARE SERVICES PDS

* A new Contracts Register service hosted by Bravo Solutions is now in place and thus the old and new contract reference numbers are quoted here

Old CRS ID (NiP)*	New CRS ID (Bravo)*	Service Title	Suppliers	Total Contract Period To Date Months (inc extensions taken)	Duration Years	End Date (inc extensions taken)	Contract Total Value £	Original Contract Annual Value £	No of Variations / Extensions	Value of Variations / Extensions	Annual Budget £	Annual Projected £	Cost Difference £	Comments
Contract-049976	ecm_3497	Adults - Supporting People - Learning Disabilities	Fitzroy Support	36	3.00	31-Mar-16	£356,834	£119,931	1	£-2,959	£119,931	£116,972	£-2,959	Exemption agreed by Portfolio Holder on 12 Mar 2013 for 3 years commencing 01 Apr 2013. Report approved by Care Services PDS 23 Sep 2015 (report CS15025) varying existing contract (reduction by £2,959) and approving new 1-year contract from 01 Apr 2016, with option to extend for a further year, at £114,012 p.a. Contract to be varied on the basis of reduced hours: Currently annual contract value £119,931.00, for 163.50 support hours a week, at £14.10 Reduction of 8 hours per week makes 155.50 support hours per week still at £14.10 = £114,012.60 p.a. (saving £5,918.40 p.a.) 6 months left of the contract = £2,959.20 saving/contract reduction.
Contract-016229	ecm_3636	Software Licence - Social Care Information System	OLM Systems Ltd	119	9.92	31-Mar-17	£1,572,117	£169,033	0	£0	£169,033	£169,033	£0	Contract is for software licence which will continue as required. System requirements reviewed in Oct 2014 with a view to continue using Carefirst until 2018, following review of platform upgrade and implementation of Care Act/integration changes. Procurement options paper presented to the Corporate IS & Commissioning Board Oct 15. Report going to CS PDS on Jan 12th 2016 to outline future direction.
Contract-053853	ecm_3395	Learning Disabilities - Day Services for People with autism and challenging behaviour at the Jubilee Centre	Burgess Autistic Trust	24	2.00	31-Mar-16	£314,718	£157,359	0	£0	£157,359	£157,359	£0	Waiver approved for 2 year contract by CS PDS 11 Mar 2014 (Item 176). Future contract/transition arrangements currently under discussion.
Contract-030342	ecm_3469	Learning Disabilities - Supported Living at Devonshire Road	Certitude Support	42	3.50	25-Apr-16	£1,881,527	£344,579	2	£845,056	£344,579	£311,797	£-32,782	Contract approved following tender. On 31st March 2010 Exec approved the Contract award with delegated authority to extend for up to 2 yrs to the Director in consultation with the Portfolio Holder. Extension approved by Director (10 Sep 2013) to 10 Oct 2015. Projected underspend due to negotiated reduction with provider. Contract allows for CPI increases, however CPI not approved to date. Report approved by CS PDS 21 Jan 2015 (item 67a), to extend for 6 months, to enable this scheme to co-terminate with the other Certitude schemes (173 & 182 Crofton Road) so that we can tender all of these as a block for 25 April 2016 change. Gateway Report approved by Care Services PDS 23 June 2015 (Report CS15913) to commence the tendering process for the 3 Certitude schemes. Tenders returned October 2015 and contract award scheduled for February 2016.

Contract-035948	ecm_3467	Learning Disabilities - Supported Living at 173 Crofton Road	Certitude Support	60	5.00	25-Apr-16	£1,016,154	£338,718	1	£612,686	£338,718	£306,343	-£32,375	Contract approved following tender. 3 year contract, with 2 years extension option; extension approved by Director 18 Feb 2014. Projected underspend of £32.k for 2014/15 due to negotiated reduction with provider in exchange for 2 year contract extension & additional savings forecast. CPI not approved. Extension option agreed by PH; to co-terminate with 182 Crofton Road scheme. Gateway Report approved by Care Services PDS 23 June 2015 (Report CS15913) to commence the tendering process for the 3 Certitude schemes. Tenders returned October 2015 and contract award scheduled for February 2016.
Contract-035949	ecm_3468	Learning Disabilities - Supported Living at 182 Crofton Road	Certitude Support	55	4.58	25-Apr-16	£1,544,349	£348,377	1	£499,218	£348,377	£311,797	-£36,580	Contract approved following tender. Extension of 1 year 7 months approved by Director 18 Feb 2014. Projected underspend due to negotiated reduction with provider to co-terminate service provision in line with 173 Crofton. Gateway Report approved by Care Services PDS 23 June 2015 (Report CS15913) to commence the tendering process for the 3 Certitude schemes. Tenders returned October 2015 and contract award scheduled for February 2016.
Contract-050059	ecm_3365	Learning Disabilities - Supported Living at Dunstonian Court	Sunnyside Domiciliary Support Services Ltd	34	2.83	16-Jun-16	£397,000	£140,000	1	£117,000	£140,000	£140,000	£0	Contract approved by PDS 12 Mar 2013 (report CS130013). Report approved by CS PDS 21 Jan 2015 (report CS14121), to extend for 10 months, to align end dates and tender as part of a "bundle" with Century Way. Tenders returned October 2015 and contract award scheduled for February 2016.
Contract-051149-003	ecm_3463	Learning Disabilities - Supported Living at Century Way	Avenues London	36	3.00	16-Jun-16	£544,803	£181,601	0	£0	£181,601	£181,601	£0	Call-off contract from framework for LD Core Support in Supported Living. Contract is for 3 years with option to extend for additional 2 year period. Contract allows for CPI increases. Report approved by CS PDS 21 Jan 2015 (report CS14121) to tender as part of a "bundle" with Dunstonian Court. Tenders returned October 2015 and contract award scheduled for February 2016.
Contract-050584	ecm_3460	Learning Disabilities - Supported Living at 111 Masons Hill	Care Management Group Ltd	36	3.00	30-Jun-16	£669,957	£223,319	0	£0	£223,319	£223,319	£0	Contract approved following tender. Contract is for 3 years with option to extend for additional 2 year period. Contract allows for CPI increases. Report approved by CS PDS 21 Jan 2015 to tender as part of a "bundle" with Padua Road. Tenders returned October 2015 and contract award scheduled for February 2016.
Contract-050585	ecm_3464	Learning Disabilities - Supported Living at Padua Road	Outward Housing	36	3.00	30-Jun-16	£706,686	£235,562	0	£0	£235,562	£235,562	£0	Contract approved following tender, for 3 years with option to extend for additional 2 year period. Contract allows for CPI increases. Report approved by CS PDS 21 Jan 2015 (report CS14121) to tender as part of a "bundle" with 111 Masons Hill. Tenders returned October 2015 and contract award scheduled for February 2016.

Contract-048381	ecm_3358	Adults - Direct Payments Support Services	Vibrance	48	4.00	31-Jul-16	£460,365	£66,138	2	£255,609	£134,410	£134,138	-£272	<p>Contract approved following tender and agreed by ACS PDS on 19 Jun 2012, and provides for 2 x 1 yr optional extensions. 1 year extension approved to 31 Jul 2015 (Director 05 Aug 2014). 1 further year extension approved to 31 Jul 2016 (AD 23 Jul 2015); CPI increase approved April 2014, hence cost difference.</p> <p>2012/13 £66,138 2013/14 £83,905 (DP Support & Support Planning) 2014/15 £121,471 (DP Support & Support Planning) 2015/16 £134,138 (DP Support & Support Planning) 2016/17 £44,713 (DP Support & Support Planning, to July 2016)</p> <p>Gateway report CS15939 on future commissioning intentions taken to CS PDS in November PDS. Procurement exercise to take place in early 2016 in order to award new contract commencing 1st August 2016</p>
Contract-040782-002	ecm_3534	Older People - Care Services at Sutherland Court (Extra Care)	Sanctuary Home Care Ltd	48	4.00	20-Aug-16	£1,371,484	£342,871	0	£0	£342,871	Dependent on usage	£0	<p>Contract approved by Executive 11 April 2012 (report ACS 12022) following tender. Contract is for 4 years with option to extend for additional 2 year period. Contract allows for CPI increases, however CPI not awarded to date. Gateway Review approved by CS PDS 23 Sep 2015 (Item 8a). New contract will be tendered early in 2016</p>
Contract-040782-001	ecm_3533	Older People - Care Services at Regency Court (Extra Care)	Sanctuary Home Care Ltd	48	4.00	20-Aug-16	£1,622,272	£405,568	0	£0	£405,568	Dependent on usage	£0	<p>Contract approved by Executive 11 April 2012 (report ACS 12022) following tender. Contract is for 4 years with option to extend for additional 2 year period. Contract allows for CPI increases, however CPI not awarded to date. Gateway Review approved by CS PDS 23 Sep 2015 (Item 8a). New contract will be tendered early in 2016</p>
Contract-035336	ecm_3402	Adults - Supporting People - Accommodation Based Support for Young People	One Housing Group Ltd	60	5.00	31-Aug-16	£1,571,084	£368,428	2	£368,428	£368,428	£368,428	£0	<p>Extension approved by Executive on 11 Jun 2014 (report CS14042) for further year on same terms and conditions whilst fundamental review is completed. One year extension to 31 Aug 2016 approved by Executive 24 Apr 2015 (Special Meeting, report CS14141) to enable full tender exercise to commence in early 2016. Annual figure includes office rental of £28,413.</p> <p>(History: Call-off from the Lewisham/Southwark Supporting People Joint Services Framework Agreement. Original contract award did not include office rental costs. - Variation of £24,812 inc. in Budget/Projected spend). Contract allows for CPI increases, however CPI not approved to date).</p>
Contract-035336	ecm_3403	Adults - Supporting People - Floating Support Young People	One Housing Group Ltd	60	5.00	31-Aug-16	£476,276	£95,255	3	£285,765	£95,255	£95,255	£0	<p>Extension approved by Executive on 11 Jun 2014 (report CS14042) for further year on same terms and conditions whilst fundamental review is completed. One year extension to 31 Aug 2016 approved by Executive 24 Apr 2015 (Special Meeting, report CS14141) to enable full tender exercise to commence in early 2016.</p> <p>(History: approved under the Lewisham/Southwark Supporting People Joint Services Framework Agreement. Portfolio Holder approved a 1 year extension on 22/4/2013. Contract allows for CPI increases, however CPI not approved to date).</p>

Contract-052575	ecm_3275	Mental Health - Respite at Home Services	Bromley & Lewisham Mind Ltd	30	2.50	30-Sep-16	£363,676	£122,678	3	£240,998	£160,998	£160,998	£0	Waiver approved by CS PDS for 1 year contract. 1 year extension approved by CS PDS 04 Mar 2015 (report no. CS14135), includes increase of £17,322 due to demand for specialist dementia respite. Variation approved (AD 29 Jun 2015), adding £20,998 pa. Gateway report (CS15922) to extend contract to 30 Sep 2016 and to establish a framework for respite care approved by CS PDS on 23 September 2015.
Contract-052576	ecm_3279	Older People - Respite at Home Services	Carers Bromley	30	2.50	30-Sep-16	£250,408	£100,204	1	£150,204	£100,204	£100,204	£0	Waiver approved by CS PDS for 1 year contract. 1 year extension approved by CS PDS 04 Mar 2015 (report no. CS14135). Gateway report (CS15922) to extend contract to 30 Sep 2016 and to establish a framework for respite care approved by CS PDS on 23 September 2015.
Contract-051714	ecm_3285	Physical Disability and Sensory Impairment - Kent Association for the Blind Services for the Blind	Kent Association for the Blind	30	2.50	30-Sep-16	£250,319	£100,470	1	£149,849	£100,470	£100,470	£0	Waiver approved by Director 12 Nov 2013. 18 months extension approved by CS PDS (report no CS14137) 04 Mar 2015. 2015/16 £100,470; to Sept 2016 £50,235. Gateway report will go to CS PDS in March 2016
N/A	ecm_21858	Adults - Supporting People - Tenancy Sustainment Services	Hestia Housing & Support	12	1.00	30-Sep-16	£352,880	£352,880	0	£0	£352,880	£352,880	£0	Waiver approved by Care Services PDS 23 Jun 2015 (report CS15915) for a 1-year combined contract of the Housing & Support for Ex-Offenders Service and Tenancy Support Service.
Contract-050064	ecm_3465	Learning Disabilities - Supported Living at Coppice and Spinney	MCCH Society Ltd	60	5.00	27-Nov-16	£3,596,095	£761,669	1	£1,311,088	£761,669	£655,544	£-106,125	Contract approved following tender. CPI not approved to date. 2 years extension approved to 27 Nov 2016 by Director 07 Apr 2014. Provider has agreed significant reduction in service costs. Gateway review of service considered by CS PDS in December 2015 which is subject to further scrutiny.
Contract-050065	ecm_3471	Learning Disabilities - Supported Living at The Glade	MCCH Society Ltd	60	5.00	27-Nov-16	£2,641,664	£593,924	1	£859,892	£537,301	£429,946	£-107,355	Contract approved following tender. CPI not approved to date. 2 years extension approved to 27 Nov 2016 by Director 07 Apr 2014. Provider has agreed significant reduction in service costs. Gateway review of service considered by CS PDS in December 2015 which is subject to further scrutiny.
Contract-049887	ecm_3438	Older People - Nursing Beds (PF and EMI)	Mission Care	48	4.00	01-Jan-17	£8,571,816	£2,142,954	1	£2,142,954	£2,142,954	£2,142,954	£0	Tender advertised w/c 13/8/12. Following poor response Executive gave approval to negotiate a new contract on 24/10/12. Contract negotiated and commenced 2/1/13. Contract period is 3 years with option for 2 x 1 year extensions, with authority delegated to Director and PH. 1 year extension approved by AD/CExec 12 Oct 2015. 1 further year available
Contract-033683	ecm_3611	Older People - Care Services at Crown Meadow Court (Extra Care)	Mears Care Ltd	72	6.00	24-Mar-17	£3,557,224	£444,653	1	£444,653	£444,653	Dependent on usage	£0	Contract approved by Exec 01 Sep 2010 (report ASC10050) following tender. CPI not approved to date. Gateway Review and 1 year extension to 24 Mar 2017 approved by CS PDS 23 Sep 2015 (item 8a) to enable tendering of all 6 ECH schemes.
Contract-033714	ecm_3612	Older People - Housing Related Support at Crown Meadow Court (Extra Care)	Hanover Housing Association	72	6.00	24-Mar-17	£339,030	£43,244	1	£43,244	£43,244	£43,244	£0	Contract approved by Executive 01 Sep 2010 (report ASC10050). Figures are inclusive of rent. 2012/13 = £38,409; no Increase for 2013/14; increase to £43,244 for 2014/15. Gateway Review and 1 year extension to 24 Mar 2017 approved by CS PDS 23 Sep 2015 (item 8a) to enable tendering of all 6 ECH schemes.
Contract-050086	ecm_3361	General - Independent NHS Complaints Advocacy Service	VoiceAbility Advocacy	36	3.00	31-Mar-17	£211,320	£70,440	1	£70,440	£70,440	£70,440	£0	Contract approved from Hounslow Framework. 1 year extension approved to 31 Mar 2016 (CS PDS report CS14105) 04 Dec 2014. Pfolio Holder agreed to take up option on extension of further year 7th December 2015
Contract-050796	ecm_3617	Public Health - Smoking and Tobacco - Bromley Stop Smoking Service	Bromley Healthcare Community Interest Company Ltd	72	6.00	31-Mar-17	£2,318,150	£394,000	1	£384,830	£384,830	£384,830	£0	Public Health contract (Category B/D) transferred to LBB via Transfer Scheme. Contract is for 5 years. Will continue to be procured through CCG/CSS as part of community health block contract with Bromley Healthcare, extended to 31 Mar 2017.

Contract-050797	ecm_3618	Public Health - Children 5-19 - School Nursing Programme	Bromley Healthcare Community Interest Company Ltd	72	6.00	31-Mar-17	£5,471,520	£889,000	1	£957,760	£957,760	£957,760	£0	Public Health contract (Category B) transferred to LBB via Transfer Scheme. Contract is for 5 years. Budget value based on projected service usage levels for 2014/15 and includes Estate costs (inc. additional overhead costs once Public Health transferred to LBB) with potential for partial CQUIN charge (to be finalised). Service will continue to be procured through CCG/CSS as part of community health block contract with Bromley Healthcare extended to 31 Mar 2017.
Contract-050798	ecm_3614	Public Health - National Child Measurement (NCMP)	Bromley Healthcare Community Interest Company Ltd	72	6.00	31-Mar-17	£1,625,460	£234,000	1	£307,820	£307,820	£307,820	£0	Public Health contract (Category B) transferred to LBB via Transfer Scheme. Contract is for 5 years. Budget value based on projected service usage levels for 2014/15 and HENRY element of BHX contract. Service will continue to be procured through CCG/CSS as part of community health block contract with Bromley Healthcare extended to 31 Mar 2017.
N/A	ecm_21620	Older People - Day Opportunities Transport	Bromley & Lewisham Mind Ltd	24	2.00	31-Mar-17	£222,000	£111,000	0	£0	£111,000	£111,000	£0	Contract approved by Executive 11 Nov 2014 (report CS14112). May be varied into PB contract (ecm_21919) - Andy to get authority and advise.
Contract-052571	ecm_3298	Public Health - Sexual Health - GUM Service - Advice, Screening and Treatment	NHS GUM Providers	36	3.00	31-Mar-17	£372,000	£124,000	2	£248,000	£124,000	£124,000	£0	Public Health contract (Category C) transferred to LBB via Transfer Scheme. Local authorities are mandated to commission GUM services based on open access. These are non-contractual out of area GUM services accessed by Bromley residents and will need to continue. Will continue to contract these services as part of the wider acute contract through CCG; Section 75 Agreement signed to formalise this. CS PDS approval to continue arrangements 11 Nov 2014 (report no. CS14101). Report to CS PDS (report no. CS15925) 23 Sep 2015 approved to provide a cross-London commissioning solution in 2016/17.
Contract-052572	ecm_3297	Public Health - Sexual Health - GUM Service - Advice, Screening and Treatment	King's Healthcare Partnership	36	3.00	31-Mar-17	£3,900,000	£1,300,000	2	£2,332,210	£1,032,210	£1,032,210	£0	Public Health contract (Category C) transferred to LBB via Transfer Scheme. Following Members' approval, Bromley participates in the London GUM Commissioning Collaborative. Under the agreement, GUM Contracts are negotiated and entered into by the local Lead Authority to secure provision of GUM services to all Councils (26 boroughs) in the Collaborative. The collaboration covers all London GUM providers, and negotiation is still on going. CS PDS approval to continue arrangements 11 Nov 2014 (report no. CS14101). Report to CS PDS (report no. CS15925) 23 Sep 2015 approved to provide a cross-London commissioning solution in 2016/17.
Contract-053076	ecm_3290	Public Health - GP SLAs	General Practitioners	36	3.00	31-Mar-17	£1,580,000	£560,000	2	£1,020,000	£560,000	£560,000	£0	SLA arrangement with 45 GP Surgeries in Bromley. Gateway Review approved by Executive 12 Jun 2013 (Item 193). Report on Public Health Commissioning to Executive 26 Nov 2014 (report CS14101), approved the continuation of SLA arrangements for 2015/16; further report to CS PDS (report no. CS15925) 23 Sep 2015 approved the continue this arrangement for 2016/17.
Contract-054023	ecm_3615	Public Health - Sexual Health - Contraception and Reproductive Health	Bromley Healthcare Community Interest Company Ltd	72	6.00	31-Mar-17	£4,193,832	£684,000	1	£718,550	£737,550	£718,550	£-19,000	Public Health contract (Category B) transferred to LBB via Transfer Scheme. Contract is for 5 years. Will continue to be procured through CCG/CSS as part of community health block contract with Bromley Healthcare, which has been extended to 31 March 2017. Budget of £737,550 was realigned to include projected activity levels for 2013/14, and also to take into account 'Estate' costs (additional overhead costs once Public Health transferred to LBB) and the requirement to pay an element of CQUIN. Currently, projecting to £718,550, as there was provision made for £38k relating to over activity in 2013/14. However it is likely that only £19k would be required. This is being reviewed with Public Health for 2016/17.

Contract-050774	ecm_3616	Public Health - Sexual Health - Health Improvement	Bromley Healthcare Community Interest Company Ltd	72	6.00	31-Mar-17	£3,389,693	£647,000	1	£397,491	£403,260	£397,491	-£5,769	Public Health contract (Category B) transferred to LBB via Transfer Scheme. Contract is for 5 years. Will continue to be procured through CCG/CSS as part of community health block contract with Bromley Healthcare, which has been extended to 31 March 2017. Budget was realigned to reflect the sexual health component of health improvement activities only and includes 'Estate' costs (additional overhead costs once Public Health transferred to LBB) and the requirement to pay an element of CQUIN. There was a provision made against the HIV element of £9,745 relating to over activity in 2013/14; however, it is likely that only £3,977 is required, and current projection is £397,491 for 2014/15.
Contract-016094	ecm_3630	Strategic Partnership - Age Concern Bromley	Age Concern Bromley t/a Age UK Bromley & Greenwich	84	7.00	31-Mar-17	£802,025	£114,575	0	£0	£114,575	£114,575	£0	Executive approved Strategic Partnership arrangement on 09 Dec 2009, from 1 Apr 2010 for 7 years with provision for 3 year extension. Budget provides for uplift, but provider has agreed to forego inflation increase for 2013/14.
Contract-025663	ecm_3631	Strategic Partnership - Carers Bromley	Carers Bromley	84	7.00	31-Mar-17	£2,816,751	£402,393	0	£0	£254,070	£254,070	£0	Executive approved Strategic Partnership arrangement on 09 Dec 2009, from 1 Apr 2010 for 7 years with provision for 3 year extension. Annual Value £304,582 (£254,070 from ACS and £50,512 from CYP) + £97,812 from PCT = £402,393.
N/A	ecm_21616	Housing - Move On Packs - Framework for Essential Household Goods Service	John Gillman & Sons (Electrical) Ltd t/a Domestic Appliance Distributors David Phillips Furniture Service Ltd t/a The Furnishing Service England Louis Sorzano Ltd t/a BFS Interiors	24	2.00	31-Mar-17	£400,000	£200,000	0	£0	£200,000	£200,000	£0	Framework approved by Care Services PDS 04 Mar 2015 (report CS15010).
Contract-050062	ecm_3436	Learning Disabilities - Supported Living at 109 Masons Hill	MCCH Society Ltd	60	5.00	22-Apr-17	£3,208,522	£684,458	1	£1,155,148	£622,697	£577,574	-£45,123	Contract approved following tender. CPI not approved to date. 2 years extension approved to 22 Apr 2017 by Director 07 Apr 2014. Provider has reviewed staff T&Cs which, following negotiation, has resulted in significant reduction in service costs.
Contract-050818	ecm_3435	Adults - Integrated Community Equipment Service (ICES)	Medequip Assistive Technology Limited	60	5.00	01-Jul-17	£6,870,000	£1,200,000	1	£2,400,000	£1,200,000	Dependent on usage	£0	LCSG ICES Framework contract (framework expires Apr 2015). Contract is 3 years with option to extend for 2 additional years. Report to Executive 26 Nov 2014 (report CS14097) approving a 2 year contract extension to 01 July 2017. Annual contribution made by Bromley CCG.
Contract-049383	ecm_3588	Domiciliary Care Services Framework	ACSC Ltd Always Caring Ark Home Healthcare Bridges Healthcare Brook Street UK Ltd [REMOVED 08 Oct 2015] Carby Community Care Care Matters UK Ltd Care Outlook Ltd Care UK [REMOVED 08 Oct 2015] Caremark Bromley Carewatch Bromley Eleanor Care Enara Ltd Eternal Care Guardian Homecare UK Ltd [REMOVED 08 Oct 2015] Harmony Homeaid Services Kentish Homecare Agency Mears Care Ltd Nestor Primecare Services Ltd Plan Care [REMOVED 08 Oct 2015]	60	5.00	26-Aug-17	£40,108,000	£10,523,980	0	£0	£8,021,600	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Annual contract value based on LBB domiciliary care budget 2014/15. Detailed spend per provider available on request. Contract period allows for 5 year initial period with 2 + 2 yr option to extend. Contract allows for CPI increases commencing year 3. Original annual budget was £10,523,980, from which the Council recovers around £4.1m p.a. in income from charging for domiciliary care. CS PDS in January agreed to Always Caring and Carewatch Bromley being added to the framework in accordance with the contract (report no. CS15006). BS Homecare, Care UK, Guardian Homecare, and Plan Care removed from Framework 08 Oct 2015.

			Seva care Smithfield Health & Social Care t/a Verilife Surecare Services The Link Nursing Agency Westminster Care											
Contract-048767	ecm_3592	Domiciliary Care Services - Individual Client Contract	Sweet Tree Home Care Services Ltd	60	5.00	26-Aug-17	£346,060	£69,212	0	£0	£16,450	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-049202	ecm_3593	Domiciliary Care Services - Spot Contract	Always Caring Bromley Ltd	60	5.00	26-Aug-17	£1,264,260	£252,852	0	£0	£124,073	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-049203	ecm_3595	Domiciliary Care Services - Spot Contract	Daret Healthcare (UK) Ltd	60	5.00	26-Aug-17	£837,395	£167,479	0	£0	£103,095	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-048382	ecm_3600	Older People - Dementia Domiciliary Care Services	Brook Street UK Ltd	60	5.00	26-Aug-17	£1,413,380	£103,500	0	£0	£51,150	Dependent on usage	£0	Specialist provider. Clients transitioning into service as of contract commencement. Service usage, Budget and Projected costs based on volume. Contract allows for 2 x 2 years extensions.
Contract-048383-001	ecm_3566	Domiciliary Care Services - Framework	ACSC Ltd	60	5.00	26-Aug-17	£3,103,500	£620,700	0	£0	£903,650	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-003	ecm_3567	Domiciliary Care Services - Framework	Bridges Community Healthcare Ltd	60	5.00	26-Aug-17	£3,270,000	£654,000	0	£0	£1,494,110	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-005	ecm_3570	Domiciliary Care Services - Framework	Carby Community Care Ltd	60	5.00	26-Aug-17	£1,187,500	£237,500	0	£0	£344,640	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-007	ecm_3568	Domiciliary Care Services - Framework	Care Outlook Ltd	60	5.00	26-Aug-17	£390,000	£78,000	0	£0	£224,720	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-009	ecm_3572	Domiciliary Care Services - Framework	Caremark Bromley	60	5.00	26-Aug-17	£3,982,500	£796,500	0	£0	£1,416,060	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-011	ecm_3574	Domiciliary Care Services - Framework	Eternal Care UK Ltd	60	5.00	26-Aug-17	£716,500	£143,300	0	£0	£245,340	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-014	ecm_3575	Domiciliary Care Services - Framework	Harmony Home Aid Services Ltd	60	5.00	26-Aug-17	£658,000	£131,600	0	£0	£161,900	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-015	ecm_3576	Domiciliary Care Services - Framework	Kentish Homecare Agency Ltd	60	5.00	26-Aug-17	£3,018,500	£603,700	0	£0	£755,650	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-017	ecm_3580	Domiciliary Care Services - Framework	Nestor Primecare Services Ltd	60	5.00	26-Aug-17	£3,025,000	£605,000	0	£0	£1,024,950	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.

Contract-048383-019	ecm_3584	Domiciliary Care Services - Framework	Sevacare (UK) Ltd	60	5.00	26-Aug-17	£422,000	£84,400	0	£0	£41,550	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-020	ecm_3582	Domiciliary Care Services - Framework	Smithfield Health & Social Care Ltd t/a Verilife	60	5.00	26-Aug-17	£3,000,000	£600,000	0	£0	£790,700	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-021	ecm_3583	Domiciliary Care Services - Framework	Homecare & Support Ltd t/a Homecare Bromley	60	5.00	26-Aug-17	£9,550,000	£1,910,000	0	£0	£5,878,860	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-022	ecm_3585	Domiciliary Care Services - Framework	The Link Care Nursing Agency Ltd	60	5.00	26-Aug-17	£500,000	£100,000	0	£0	£305,360	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-048383-023	ecm_3586	Domiciliary Care Services - Framework	Westminster Homecare Ltd	60	5.00	26-Aug-17	£3,500,000	£700,000	0	£0	£664,650	Dependent on usage	£0	Call-off contract Framework Agreement for Standard Domiciliary Care Services. Individual contract value not relevant. Contract is for 5 years and allows for 2 x 2 years extensions. Contract allows for CPI increases commencing year 3.
Contract-051452	ecm_3591	Domiciliary Care Services - Individual Client Contract	Heart of the South	60	5.00	26-Aug-17	£407,000	£81,333	0	£0	£165,490	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-051453	ecm_3590	Domiciliary Care Services - Individual Client Contract	Helping Hands (Homecare)	60	5.00	26-Aug-17	£227,500	£45,500	0	£0	£45,670	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-051454	ecm_3596	Domiciliary Care Services - Spot Contract	Mackley Home Care Ltd	60	5.00	26-Aug-17	£946,625	£189,325	0	£0	£123,330	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract expires when all clients transfer. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-051455	ecm_3594	Domiciliary Care Services - Spot Contract	Carewatch Care Services Ltd t/a Carewatch Bromley	60	5.00	26-Aug-17	£3,508,500	£701,700	0	£0	£688,100	Dependent on usage	£0	Interim contract to allow transfer of clients to other providers. Contract will continue until all clients in receipt of Council funding no longer require the OP Domiciliary care service. Estimated transfer completion prior to contract end date. Budget figure based on actual usage for 2014/15. Contract allows for 2 x 2 years extensions.
Contract-049386	ecm_3598	Learning Disabilities - Supported Living at Johnson Court	Sanctuary Home Care Ltd	60	5.00	30-Sep-17	£563,095	£112,619	0	£0	£112,619	Dependent on usage	£0	Contract approved following tender. Contract is for 5 years with option to extend for additional 2 year period. Contract allows for CPI increases, however CPI not approved to date. Report approved by CS PDS 21 Jan 2015 to tender as part of a "bundle" with 15 Brosse Way and 44 Bromley Road.
Contract-051149-001	ecm_3462	Learning Disabilities - Supported Living at 44 Bromley Road	Outward Housing	48	4.00	30-Sep-17	£558,148	£139,716	1	£139,716	£139,716	£139,716	£0	Call-off contract from framework agreement for learning disabilities - Core Support in Supported Living. Contract allows for CPI increases. Report approved by CS PDS 21 Jan 2015, to extend for 1 year, to align end dates and tender as part of a "bundle" with 15 Brosse Way and Johnson Court.
Contract-051149-002	ecm_3461	Learning Disabilities - Supported Living at 15 Brosse Way	Avenues London	48	4.00	30-Sep-17	£629,497	£163,499	1	£163,499	£163,499	£163,499	£0	Call-off contract from framework for LD Core Support in Supported Living. Contract is for 3 years with option to extend for additional 2 year period. Contract allows for CPI increases. Report approved by CS PDS 21 Jan 2015, to extend for 1 year, to align end dates and tender as part of a "bundle" with 44 Bromley Road and Johnson Court.

Contract-053068	ecm_3498	Adults - Supporting People Tenancy Support Services for Homeless People	Evolve Housing + Support (formerly South London YMCA)	36	3.00	30-Sep-17	£593,241	£197,747	0	£0	£197,747	£197,747	£0	Service tendered using joint Southwark and Lewisham Framework, and contract approved for 3 years with a 2 year extension option by Executive on 11th June 2014 (report CS14041), replacing Contract11563. Changed name to 'Evolve Housing + Support' on 4th Sep 2015.
Contract-053422	ecm_3450	Adults - Community Links Bromley Core Funding and Volunteer Centre	Community Links Bromley	36	3.00	30-Sep-17	£465,813	£155,271	0	£0	£155,271	£155,271	£0	Waiver approved by Exec 16 July 2014 for 3-year contract, with option to extend for a further 2 years (Report CS14068). (History: Contract for 3 years approved, with 2 year extension approved by Exec 11 Dec 2011 (expiring 31 Mar 2014). Waiver approved for a 6-month contract 10 Mar 2014, (expiring 30 Sep 2014)). Budget provides for uplift, but provider has agreed to forego inflation increase for 2013/14
Contract-048774	ecm_3437	Mental Health - Flexible Support	Community Options	60	5.00	30-Sep-17	£2,220,120	£465,452	1	£877,334	£438,667	Dependent on usage	£0	Contract approved by Exec 12 Sep 2012, following tender process; 2 years extension approved 17 Aug 2015, under authority delegated to Director and PH. Contract includes MH supported accommodation as of 1st April 2014 (contract no. 018079). Contract price shown is dependent on usage. CPI not approved to date.
Contract-051752	ecm_3368	Learning Disabilities - Day Services for People with Learning Disabilities at Nash College, Next Step Programme	Nash College	48	4.00	16-Oct-17	£415,600	£91,200	1	£212,800	£120,600		£0	Waiver approved by Director 04 Dec 2013. Variation approved by Director 12 May 2014 for 2 additional clients. Included in report on LD Market Testing to July Executive. This is an overarching contract 4 clients, with the service being spot-purchased. The end date is when all clients leave the service.
Contract-053865	ecm_3472	Mental Health - Community Wellbeing Service For Children And Young People	Bromley Y	36	3.00	30-Nov-17	£1,345,983	£448,661	0	£0	£448,661	£448,661	£0	Contract approved by Exec 16 Jul 2014 (Item 42) following tender process. Service commenced 01 Dec 2014.
N/A	ecm_21954	Public Health - Adults Substance Misuse Service	Crime Reduction Initiatives	24	2.00	30-Nov-17	£2,432,980	£1,216,490	0	£0	£1,216,490	£1,216,490	£0	Contract awarded 17 Sep 2015, following tendering process.
N/A	ecm_21955	Public Health - Young Persons Substance Misuse Service	Crime Reduction Initiatives	24	2.00	30-Nov-17	£330,380	£165,190	0	£0	£165,190	£165,190	£0	Contract awarded 17 Sep 2015, following tendering process.
Contract-054018	ecm_3470	Learning Disabilities - Supported Living in 5 LD properties: 213 Widmore Rd, Swingfield Court, Amplo House, Goldsmiths Close, Lancaster House	Avenues London	36	3.00	11-Jan-18	£4,101,000	£1,367,000	0	£0	£1,367,000	£1,367,000	£0	Tendered as a "bundle". Gateway Review approved by Executive 11 Mar 2014. Contract approved by Executive 15 Oct 2014 (Report CS15092).
Contract-052179	ecm_3401	Public Health - Framework for Various Public Health Services	Alere Boots Bromley Healthcare Mytime Active Paydens Pharmabbg Positively UK Slimming World Solutions 4 Health Source Bioscience Terrence Higgins Trust The Doctors Lab The Metro Centre To Health	48	4.00	02-Mar-18	£3,200,000	£800,000	1	£1,600,000	£800,000	£800,000	£0	Framework approved by Executive 12 Feb 2014; addendum to Category K approved by Executive 02 Apr 2014. Framework period is 2 years with 2 years extension available. 2 year extension to framework approved by Care Services PDS (report no. CS15925) 23 Sep 2015.
N/A	ecm_21910	Older People - Day Opportunity Services For Personal Budget Clients	Age Concern Bromley t/a Age UK Bromley & Greenwich	60	5.00	31-Mar-18	£205,360	£41,072	0	£0	£41,072	£41,072	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)
N/A	ecm_21919	Older People - Day Opportunity Services For Personal Budget Clients	Bromley & Lewisham Mind Ltd	60	5.00	31-Mar-18	£872,105	£174,421	0	£0	£174,421	£174,421	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)

Contract-055206	ecm_3455	Adults - Healthwatch Bromley	Healthwatch Bromley	36	3.00	31-Mar-18	£339,450	£140,650	0	£0	£140,650	£140,650	£0	3-year contract approved with Healthwatch by CS PDS (report no. CS14119) - discussions ongoing regarding early novation of existing contract with Community Links. 2015/16 £140,650 2016/17 £113,150 2017/18 £85,650
Contract-055365	ecm_3475	Mental Health - General Advocacy and IMHA Services	Rethink Mental Illness	36	3.00	31-Mar-18	£266,760	£88,920	0	£0	£88,920	£88,920	£0	Contract approved by Director 03 Mar 2015 following tender process. Contract figure is based on estimate of 2250 hours for each element p.a. for Bromley.
N/A	ecm_21908	Children and Young People with Learning and/or Physical Disabilities - Holiday and Saturday Group Base Short Break Services	Riverside School	36	3.00	31-Mar-18	£750,000	£169,133	0	£0	£169,133	£169,133	£0	Waiver approved by Care Services Portfolio Holder on 11 December 2014 (report no. CS14113) to award a contract for 3 years from 1 April 2015. A procurement exercise was undertaken to seek a Managed Service Provider for Short Breaks, but the quality of the bids received did not meet the Council's criteria. (History: A two year contract was approved via exemption following Portfolio Holder approval and PDS scrutiny commencing April 2012, with a 6 month extension to 30 Sep 2014 agreed at Executive on 3 September 2013, and a further 6 month extension agreed until March 2015. Following consultation with Corporate Procurement, it was agreed a direct commissioning strategy was appropriate in order to utilise existing LBB resources in care/educational settings for LD children and young people. Riverside School is a Bromley maintained special school. Contract allows for CPI increases, however CPI not approved to date.)
N/A	ecm_21909	Children and Young People with Learning and/or Physical Disabilities - Network Services, inc. Child-Minding, Buddying and a Sitting Service	Bromley Mencap	36	3.00	31-Mar-18	£240,000	£95,000	0	£0	£95,000	£95,000	£0	Waiver approved by Care Services Portfolio Holder on 11 December 2014 (report no. CS14113) to award a contract for 3 years from 1 April 2015. Year 1 = up to £95,000 Year 2 = up to £77,000 Year 3 = up to £68,000
N/A	ecm_21911	Older People - Day Opportunity Services For Personal Budget Clients	Age Concern Orpington and District	60	5.00	31-Mar-18	£611,970	£122,394	0	£0	£122,394	£122,394	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)
N/A	ecm_21914	Older People - Day Opportunity Services For Personal Budget Clients	Age Concern Penge & Anerley	60	5.00	31-Mar-18	£595,540	£119,108	0	£0	£119,108	£119,108	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)
N/A	ecm_21915	Older People - Day Opportunity Services For Personal Budget Clients	Age Concern Ravensbourne	60	5.00	31-Mar-18	£800,900	£160,180	0	£0	£160,180	£160,180	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)
N/A	ecm_21916	Older People - Day Opportunity Services For Personal Budget Clients	Alzheimer's Society	60	5.00	31-Mar-18	£583,870	£116,774	0	£0	£116,774	£116,774	£0	New contract approved to commence 1st April 2013 for Older People Day Opportunities clients placed under a Personal Budget. Initially linked to the transitional (Legacy) arrangements, which ceased end of March 2015, the contracts are open-ended to facilitate individual placement agreements. Savings will be delivered as part of planned Invest to Save approved by Executive 26/11/14 (report CS14112)

N/A	ecm_21683	Education - Framework for Passenger Transport Services - Lot 1 - SEN and Non-SEN Children Transport Services	A Star Transport Ltd Beckett Corporation Bexley Accessible Transport Scheme Cannon Cars Ltd Carlton Motors Ltd Centaur Overland Travel Ltd Dataswift (SE) Ltd Keen Group Kensway Tours Lightning Cars & Couriers Ltd London Hire Community Services Olympic (South) Ltd PJ Yeowell PG Passenger Services Saltco Ltd Supreme Freedom To Travel Ltd	48	4.00	31-Aug-19	£15,644,000	£3,911,000	0	£0	£3,911,000	£3,911,000	£0	Framework and contracts approved by Executive 24 Mar 2015 (report no ED15070), following a tender process.
N/A	ecm_21689	Adults - Framework for Passenger Transport Services - Lot 2 - Adult Passenger Transport Services	Greenwich Service Plus Ltd	45	3.75	31-Aug-19	£6,748,000	£1,687,000	0	£0	£1,830,000	£1,687,000	-£143,000	Framework and contract approved by Executive 24 Mar 2015 (report no CS14039), following a tender process.
N/A	ecm_21950	Learning Disabilities - Adult Social Care Services - Lot 2 (Learning Disability Services)	Certitude Support	60	5.00	30-Sep-20	£19,000,000	£3,800,000	0	£0	£3,800,000	£3,800,000	£0	Competitive Dialogue process (Due North ref DNWC-9DFNTR). Lot 1 not proceeding. Contract for Lot 2 awarded by Executive 15 Jul 2015 (report CS15909a), for 5 years with an option to extend for up to a further 2 years.
Contract-017803	ecm_3685	Mental Health - Section 31 Agreement for the Exercise of Mental Health Function - LBB and Oxleas	Oxleas NHS Foundation Trust	240	20.00	30-Nov-24	£30,438,550	£1,570,450	0	£0	£1,417,590	£1,417,590	£0	£75k saving identified for 2012/3 and an additional £75k saving for 2013/4. Dual Diagnosis is not included in this sum and is funded from a separate budget under Public Health. (History: 20 year agreement. Not tendered because agreement with health provider. Now Section 75, (previously Section 31). Now includes 'Dual Diagnosis Posts', varied into contract (see Contract 050790).
Contract-016177	ecm_3690	Older People - St Marks PCC (Lease)	Biggin Hill Community Care Association	360	30.00	09-Oct-31	£322,500	£17,661	0	£0	£20,991	£20,991	£0	LBB lease the hall from Diocese of Rochester, and sublet to BHCCA, with provision to end the lease in the event the associated OP Day Opportunity service ceases.

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